Part 1

Prefaces

- Bring the powerful to account - Roberto Bissio
- ILO Reference Paper on Social Protection - Ursula Kulke
- Salaheddine El-Jourchi, Senior Research Coordinator-ANND
Perhaps the key role that ANND had aspired to has been the monitoring of public policies and their accountability, particularly in the economic and social spheres. The role of civil society organizations does not stop at working to provide services for those in need, empowering the poor economically and legally, or coordinating with government bodies to achieve such tasks. It calls for much more, especially with the decline in the protective role of the state and the shrinking capacities and public resources to provide care for citizens, in parallel with the increased need for welfare, due to population growth, on one hand, and the impact of sharp transformations in lifestyles on the level of production and consumption, on the other hand.

**Brief Historical Overview**

Since the 1960s, most Arab states adopted an economic approach involving the implementation of Structural Adjustment Policies (SAPs), which entailed shrinking the role of the state through cuts in public spending, introducing free market mechanisms, and strengthening the role of the private sector, aiming to increase rates of economic growth. Promoters of this approach are convinced that economic growth would lead to generating jobs, thus benefiting society as a whole. In the mid-1980s, such policies became known as the Washington Consensus, after the international financial institutions (IFIs) who are permanently based in Washington DC. These measures led to the reduction of the role of the state in providing public services and strengthened the role of the private sector, which aimed to make profits from investments. However, to encourage such investments, several measures were adopted to reduce the burden on investing companies, such as direct taxes on income, tax breaks, currency exchange rates, and interest rates, in addition to reducing the burdens related to providing basic rights for labor.

These measures had a negative impact on economic, social, and cultural rights of citizens, leading to an increase in mobilizations calling for the restoration of those rights. In turn, this led to an escalation in suppressive measures by governments, aiming to prevent any political transformation, even if it had been the choice of the citizens. Thus, and after sacrificing economic, social, and cultural rights, the political system and civil rights began to shrink; restrictions were imposed on freedom of opinion and expression, the right to assembly and organizing demonstrations and sit-ins was curtailed, and the creation of political parties and workers’ unions was prohibited.

These circumstances multiplies the types of roles played by emerging civil society organizations in developing countries, established on the margins of governments reluctant to provide services and aiming to complement and replace them. NGOs transformed from being voluntary initiatives by citizens, mostly charitable, into becoming a broker delivering basic services to citizens, victims of SAPs, who actually needed assistance the most.

With the accumulation of needs, the expanding base of those marginalized by the concentration of wealth, the breakdown in redistributive mechanisms, and the absence of parties, political currents, and oppositional movements for workers demands due to the repression, CSOs found themselves in the midst of confronting such tasks imposed by the situation.

They witnessed a transformation of their role, from partners in service delivery and absorbing the resentment of the deprived, marginalized for the sake of social stability and civil peace, into the role of influencing public policies, particularly in promoting the establishment of good governance and calling for the adoption of public policies that answer the needs of citizens. This gradual shift in role did not merely target decision makers in developing countries; it extended its reach to IFIs and the states with actual control and ability to influence their decisions.

UN-sponsored international processes regarding human development – from the Earth Summit in Rio (1992) to the Millennium Summit in 2000 – contributed to creating a space for civil society to follow-up, monitor, and attempt to
influence governmental tracks. With the spread of Globalization and the increased influence of the international factor on domestic policies, civil society became increasingly attentive to international processes. International networks began emerging in various disciplines and fields, including those monitoring public policies in the social, economic, and environmental sectors, which could lead to violating the basic rights of citizens.

This led to the establishment of the Social Watch mechanism, which began monitoring policies based on human rights standards, instead of merely documenting violations, despite the major and pioneering role played by rights organizations in their field and during that period. The Arab NGO Network for Development (ANND) was established in this period as a framework bringing together human rights, development, environmental, and women's organizations to promote Arab participation in international fora on developmental processes, in addition to building civil capacities to confront local policies and governments aiming for more centralization and defending the interests of a particular segment, which took advantage of the transformations and was able to influence public policies and protect its interests.

Arab organizations contributed to the Social Watch through yearly reports to monitor social policies, especially in the areas of poverty and gender equality. Through this mechanism, and in coordination with ANND, they also contributed to various international conferences and forums, accumulating experience, until the launch of the Arab Social Watch in early 2010.

Soon after, popular revolutions erupted around the Arab world demanding justice, freedom, and a dignified life. ANND became more convinced of the need to promote the role of civil society in defending economic and social rights and the formulation of appropriate policies. To achieve this, there was a need to generate novel concepts for development, based on the human rights approach, which are inalienable and indivisible, in addition to commitment to enforce the fundamental rights of citizens.

The first report, published in late 2012, analyzed the right to work and right to education as two interlinked rights, which appeared to be a priority in the region, especially for young people. The report concluded that Arab states need to adopt a new developmental approach, where the states plays a key and active role in adopting economic choices, formulating general orientations, and safeguarding citizens' rights. This developmental approach is based on the shift from a rentier and service based economy into a productive economy directed primarily to the local and regional markets, instead of being designated for export. This is in addition to adopting wealth redistribution policies and programs to achieve social justice for citizens.

Based on this conclusion, ANND started to develop its research capacities and focused on the constituent elements of the proposed developmental approach, particularly policies related to investment and its relation with production and manufacturing, distribution policies through taxation, subsidies in government programs, and the partnership between the public and private sectors.

This second report of the Arab Watch on Economic and Social Rights was produced in this context and as an extension of these efforts. It focuses on one of the more sensitive issues, social protection systems as a human right and a redistribution mechanism, contributing to the achieving a measure of social justice and social security.

This report contains 13 national reports completed through the commendable efforts of experts who are committed to defending human rights. They were prepared using a participatory approach involving partners and militants and reviewed by experts and activists. The report also incorporates research and analysis papers from experts in the regions, as well as some contributions from other parts of the world.

A new addition is the scientific section on social protection indicators, which will allow the use of this report to measure progress and assess the impact of efforts of civil society organizations, in the aim of developing social protection policies in the long and winding road towards social justice.

My unlimited gratitude all those involved in the report, its authors, reviewers, and editors and everyone who contributed through discussion and follow-up.
This Arab civil society report has many important messages. Among them, a very powerful conclusion is implicit but can be read between the lines: Arab civil societies and their organizations are not an episode that fades away but a vital force that needs to be acknowledged, respected on its own right and recognized in its governance role.

For too long, the democratic aspirations of Arab citizens were ignored, not just by their governments but also by the major development institutions. In 2010, the two major development-related country rankings, the Doing Business Index by the World Bank and the Human Development Index of the UN Development Program, both placed Egypt and Tunisia as the highest achievers in the region. That same year the “Arab Spring” dramatically showed that the policies and well-being indicators measured by those indexes were not what mattered the most for the very citizens that should benefit from development. Their rights and hopes were not measured and not taken into account. By raising their voices and going out to the streets Arab civil society made sure they will not be ignored again.

There are thirteen national contributions in this report, each of them a result of research, monitoring and coalition-building. Convened by the Arab NGO Network for Development (ANND) these national contributions express a variety of concerns and, complemented by regional overviews they are bringing a unique view to the current global debate about a new development agenda.

During the second half of the twentieth century, “development” was frequently used as a synonym for “economic growth”. If Third World countries grew fast enough they would catch up with the industrialized world and everything else (from education to gender equality) would come as result. In 1990 the concept of Human Development was introduced to place people and not an abstract “economy” at the center, emphasizing health and education policies aimed at building “human capital”. Soon after, “sustainable development” was the new international consensus, based on “three pillars”: the economy, society and the environment.

The Agenda 21 emerging out of the 1992 Earth Summit in Rio, as well as the Cairo Summit on Population and Development (1994), the Social Summit of 1995, the Beijing Conference on Women (also in 1995), the 2002 Monterrey Summit of Financing for Development, and other highest level global meetings drafted an ambitious agenda that required all countries, from the highly industrialized to the least developed, to do their part, according to the principle of “common but differentiated responsibilities”.

This ambitious agenda was narrowed down by the Millennium Development Goals to the most urgent concern about “the poorest of the poor.” While ethically justifiable, that priority largely displaced from the concern of development thinking and institutions the so-called “middle income countries” that had already met most of the MDGs. And high-income countries were only challenged about their responsibilities as donors or enablers, not in terms of social injustices or environmental disruption within their borders.

As a result, the dramatic increase in inequalities happening around the world in poor and rich countries alike in the last three decades went largely unnoticed. Again, it was the people in the streets that put the issue of inequalities back in the agenda, occupying peacefully public spaces and the front page of the news in a movement reclaiming voice for “the 99%”, the overwhelming majority of world population that has less of a share of global wealth and income while the top one percent gets richer every year.

As we near 2015, the target date of most of the MDGs, the experts debate whether the very low
ambition of reducing the proportion of extreme poverty by half in 25 years has been met or not. At the same time average global income has more than doubled and trade has multiplied by five. The growing number of global billionaires, many of them in developing countries, blatantly exposes moral hazard, with a tiny minority reaping the benefits and the losses being paid for by the majority.

Extreme inequalities are the result of a series of political decisions at global and national levels that lowered taxes on capital, reduced social standards and liberalized regulations on trade, investment, employment and capital movements. Over two thousand bilateral and regional trade and investment agreements signed in the last few decades have created new rights for transnational corporations, including rights that humans don’t have: corporations have acquired the right to settle anywhere they want and bring with them any personnel they decide they need, they are allowed to repatriate profits without restrictions and even to litigate against governments in demand of profits lost because of democratically decided policies, not through local courts but via international arbitration panels shaped to defend business interests and where human rights do not necessarily prevail. ICSID, the International Center for the Settlement of Investment Disputes, hosted by the World Bank, is an untransparent tribunal that displaces national judiciary and in a way creates its own law by way of ignoring human rights standards and environmental norms, even when they have been ratified as international treaties.

No single duty was created for corporations to compensate for this expansion of their rights and that may well be one of the reasons for the current disproportionate share of capital in the capture of the benefits of growth and the symmetric reduction in the share of labor in those benefits that is happening in most countries, rich and poor.

Contrary to this world trend, in Latin America, the most unequal region of the world, most countries are reducing inequalities through active social policies: cash transfers to the poor, support for public education, expansion of health insurance, social security for the most vulnerable such as/ who are the rural workers and domestic workers. Contrary to the forecasts of economic orthodoxy, instead of scaring investors away, those policies have coexisted and perhaps even stimulated foreign direct investment and economic growth. Social services and universal social protection are the best economic stimulus. Further, they are human rights, duly recognized as such by Article 22 of the Universal Declaration: “Everyone, as a member of society, has the right to social security and is entitled to realization, through national effort and international co-operation and in accordance with the organization and resources of each State, of the economic, social and cultural rights indispensable for his dignity and the free development of his personality.”

The phrase “in accordance with the organization and resources of each State” has been abused as providing an excuse for States not to meet their obligations towards social, economic and cultural rights because they don’t have enough resources available. In practice this means that other priorities, from military expenditures to the protection of the privileges of a few, take precedence.

The proportion of public spending devoted to different government responsibilities and the percentage of their income that citizens should contribute to the public good are political decisions and cannot be determined by experts or mathematical formulas. When the public has access to decision-making and information about how decisions are implemented, the quality of the policies improves.

This is why, addressing the General Assembly on May 1, 2014, Ban Ki-moon, the secretary general of the United Nations stated that “accountability is essential to assess progress and achieve results”. In that same debate, Social Watch added that “accountability is only meaningful if the powerful can be brought into account”.

The powerful are the landowner, the major and the chief of police for a distant rural community. In the world as a whole the powerful are the big countries, the intergovernmental institutions
(particularly those dealing with trade and finances), transnational corporations and even some huge foundations and INGOs with budgets of billions of dollars.

For citizens around the world, their national governments are the primary institution to address when trying to improve their situation or correct injustices.

Very often, the Social Watch national coalitions have also found in practice that the smaller, poorer or more vulnerable a country is the more it is being held accountable to foreign actors. All countries are subject to report to their peers on compliance with their human rights legal obligations under the Universal Periodic Review of the Human Rights Council. This is a major step forward. But developing countries also have to report about their compliance with WTO accession commitments; they are supervised by the IMF, even if they are not debtors, and they report to each of their bilateral donors individually and also collectively.

When the recipient country government sits on a table with its 12 to 25 donors, who are frequently also its creditors, plus the World Bank, the IMF and the regional development banks this is called “mutual accountability!” Social Watch has argued that this is not the best setting for a developing country to interrogate its donors about not meeting their 0.7% commitment or to ask the IMF about the unfulfilled promised increase in the voting power of African countries.

In fact, our members frequently observe that accountability to the citizens is often postponed or undermined by this accountability to the powerful in ways that weaken the role of parliaments and undermine democratic institutions.

In 2012 the Rio+20 Summit on Sustainable Development created a High Level Political Forum (HLPF) in the United Nations to be the place for the international review of the commitments agreed by governments. For that to happen the Forum needs to be properly assisted by a strong secretariat informed by adequate reporting and carefully prepared by an active chair or troika that provides continuity and leadership.

Following the Rio+20 mandate on universality, all governments and multilateral organizations have to be accountable. The Global Partnership for Development, described in Goal 8 of the MDGs not only has no timeline, but also no proper accountability mechanism. No wonder it lacked implementation. A new agenda for development has to be specific about Means of Implementation and also about the forum for review and the monitoring and accountability mechanism, which could well be a strengthened HLPF as described above, to which multilateral agencies, the Bretton Woods Institutions and any corporation or “partnership” wanting to use the UN name, logo or flag should be required to report.

Accountability doesn’t happen without transparency and access to information: Corporations should report their accounts on a country-by-country basis; countries need to keep public registers of company owners, among other basic information provisions. In general citizens should have access not only to corporate information but also to all government documents, as well as to those of multilateral organizations. In particular, the secrecy involving the work of arbitration panels in investor-states disputes needs to be declared as contrary to basic accountability and human rights principles. Banking secrecy undermining the ability of countries to tax their citizens or corporations operating in their territories needs to be identified as a major obstacle to the achievement of human rights and development goals.

Seven centuries ago, Arab philosopher Ibn Khaldun, the father of modern sociology, concluded in his *Muqaddimah* that “the lesson is that injustice ruins civilization. The ruin of civilization has as its consequence the complete destruction of the dynasty (state)”. This is an old message that now Arab civil society renews in this extraordinary report: without effective monitoring and accountability of the powerful there will be no development agenda and the multilateral system will lose its legitimacy.
The global economic and financial crisis of 2008 underscored the value of social protection in both providing income security to the vulnerable and preserving social cohesion in periods of crises – and this was reinforced in the Arab region following the popular uprisings. Most Arab countries have introduced or expanded their social protection measures since 2010, including those countries that were not visibly affected by the uprisings.

The value of a well-functioning social protection system is now universally recognized. When properly designed, social protection constitutes an automatic stabilizer in times of recession and crises. It can preserve and promote human development, thus contributing to productivity gains in the economy and enhanced welfare among citizens. Most importantly, social security, along with social dialogue, can contribute to industrial peace in the labour market and, with broader social protection measures, help avoid social instability through enabling the vulnerable groups, whether unemployed, women, children and elderly people, to access vital services and have a voice to promote dignity and social justice. Countries that have strong and fair social protection systems have a valuable in-built mechanism to stabilize their economies.

A new generation of social protection initiatives should form the basis for developing comprehensive systems based on legal entitlements and rights rather than the welfare approach provided by the old “social contract”. In fact, the established social security systems in most Arab countries based on attaching a part of social protection to public sector employment resulted in another widely cited undesirable effect: high unemployment among the young, especially the more educated, has often been attributed, at least partly, to voluntary “queueing” by jobseekers for a job in the public sector instead of accepting work in the private sector because of the differences in pay, employment and social security benefits between the two sectors. Social protection should not therefore be seen as independent of employment policies. The importance of policy coherence between social protection, active labour market policies and employment creation is indisputable, especially when the responsibility for employment creation is to be shifted more to the private sector. These policy areas should be treated as inseparable, interrelated and mutually supportive, along with the other components of decent work.

The case for adjusting social protection in the Arab region became evident in the 1990s. The increasing expenditures on social protection, as well as the fiscal burden of sizeable public employment, led many countries to adopt reforms that assigned a greater role to the private sector. Additional changes were introduced after the global financial crisis of 2008 and more recently after the post-2010 developments.

Social protection systems in the Arab region remain in need of strategic reforms as former reforms were driven mainly by budgetary considerations and largely failed to meet the expectations of Arab citizens. When countries move away from defined benefit to defined contribution schemes and increase the role of the private sector and financial markets in the pension area, the risks from the variable performance of capital markets is passed on to individuals, instead of being shared and amortized at the societal level, with the State as the ultimate guarantor. The long-standing structural problems in social protection have been partly addressed and only a few Arab countries carried out substantial social security reforms focusing on the extension of social security coverage and revision of pension legislation. For example, pension reforms focused on cost containment through adjusting
retirement ages, revising benefit formulas, and aligning eligibility conditions and benefit levels between public and private sector schemes.

The delegation of some of the traditional responsibilities of the State to the private sector needs to be done with social, not just fiscal criteria in mind. For example, giving the private sector a greater role in health services does not release the Government from its responsibility to provide universal basic care. While it is true that food subsidies were often not used prudently, their removal should be accompanied by effective compensation measures for the poor, but also the vulnerable and “near poor”.

The global financial crisis in 2008 led to the adoption or expansion of some social protection measures on a reactive and ad hoc basis, rather than as part of a clear long-term vision. The post-2010 measures were also introduced hastily, this time more under political pressures. Under such conditions, there is little time to rationalize and prioritize. The situation becomes more challenging when there are no good socio-economic data, information on programme characteristics and outcomes is lacking and social dialogue is weak.

Looking forward, future reforms should not be conceived and implemented as stand-alone initiatives but rather as part of a new social contract resulting from nationwide social dialogue processes. Policy coherence is critical to ensure that the full impact goes beyond that of individual economic and social policies, such as active labour market policies and poverty reduction strategies. This is a key challenge: to build coherent national social security systems embedded in a broader progressive economic and social policy framework.

Comprehensive social protection systems should be built on national social protection floors which provide an enabling framework for the reduction of poverty, as well as the redress of inequalities. They are key elements of national policies to promote human development, political stability and inclusive growth. The Social Protection Floor concept was adopted in 2009 by the United Nations Chief Executives Board (CEB) as one of nine joint initiatives to respond to the recent global financial and economic crisis. The continued relevance of social protection, both as a right and as a means to ensure long-term development, has transformed the SPF into a widely pertinent policy approach. The ILO Social Protection Floors Recommendation, 2012 (No. 202), provides practical guidance for setting national social protection floors and building comprehensive social security systems. It reflects a consensus on the extension of social security reached among Governments and employers’ and workers’ organizations from 185 countries at all levels of development.

An effective basic social protection floor consists of a minimum set of social security guarantees which aim at a situation in which:

- All residents have the necessary financial protection to afford and have access to a nationally defined set of essential healthcare services, in relation to which the State accepts the general responsibility for ensuring the adequacy of the (usually) pluralistic financing and delivery systems;
- All children have income security, at least at the level of the nationally defined poverty line level, through family/child benefits aimed at facilitating access to nutrition, education and care;
- All those in active age groups who are unable to earn sufficient income on the labour markets should enjoy a minimum income security through social assistance or social transfer schemes (such as income transfer schemes for women during the last weeks of pregnancy and the first weeks after delivery) or through employment guarantee schemes;
- All residents in old age or with disabilities have income security at least at the level of the nationally defined poverty line through pensions for old age and disability.

These basic social security guarantees can be realized through a broad variety of possible policy options. The ILO has put forward four prin-
ciples which should guide the development of social security policies:

- **Universality of access**: Access for all to effective social protection through social security as the most fundamental principle.

- **Progressiveness**: Commitment to achieving higher levels of protection in line with economic and social development.

- **Pluralism**: Flexibility in the choice of institutional structures best suited to achieve the objective of universal coverage and the importance of stakeholder participation in governance.

- **A focus on the outcomes**: Progress to be assessed based on outcomes, not based on processes and methods.

Building national social protection floors in Arab countries should ideally be based on a comprehensive review of the current social security system, its administrative capacities and its performance, with recommendations for reforms. Obviously, an effective social protection floor must also take resource constraints into account. Sufficient fiscal space is needed to consolidate and expand social security systems with the objective of building effective social protection floors. Several ILO studies projected the cost of implementing a basic social protection package and demonstrated affordability even in low-income countries.

Recent regional analyses indicate that there is sufficient fiscal space in the non-GCC countries for some expenditure switching. Their findings suggest that the current levels of expenditure on social protection that benefit only a few can be reallocated to yield much more in terms of development payback. Thus, social protection should be seen in the same way as any other form of public investment that is governed by long-term cost and social benefit considerations. The opportunity cost of inaction should also be taken into account. For example, not reducing child labour or not providing basic child benefits and health care for children can lead to dynastic poverty traps; the children of poor people grow up only to live in poverty themselves. In this respect, various schemes that have been introduced in Latin America in the last couple of decades under the name of conditional cash transfers (CCTs) have contributed to enhancing income security, education and health outcomes, reducing the incidence of child labour and encouraging engagement of adults in productive activities.

Beside, good governance of social protection systems is a key element for ensuring the viability of social protection in the long run. Social protection schemes need to be well managed and administered to ensure effectiveness in reaching agreed objectives, efficiency in using resources, and transparency to gain confidence of those who finance them and benefit from these systems. The active involvement of all stakeholders, and in particular workers and employers through effective social dialogue mechanisms and tripartite supervision, is the key.

While the involvement of social partners in social protection policy making and implementation is an essential prerequisite for good governance, the general responsibility for an effective and efficient social security system lays with the State, particularly with creating political commitment and setting appropriate policy, legal and regulatory frameworks along with supervision that guarantees adequate benefit levels. The State is also responsible for good governance and management of social security schemes, protecting acquired rights of beneficiaries and other participants, and creating the enabling environment to allow the effective participation of social partners.

There is no one-size-fits-all formula to create comprehensive social security protection. The differences between various systems will reflect the diverse country characteristics that set the conditions under which national schemes have to operate. These conditions include the size, composition and characteristics of the country’s population and workforce, as well as the level of resources available for redistribution (“fiscal space”). While the integrated solutions will have to be drawn up on a national basis, it is clear that the Arab region cannot afford to go back to social protection systems they had in the past.
A negotiated new social contract is needed to meet the expectations of people if the structural deficits and problems of the existing social protection systems are to be well addressed and inclusive social protection strategies are developed that can be implemented over a longer time horizon. Hereby, inclusive social protection strategies should be built on national social protection floors, which would provide universal social protection as a right, and which would thus contribute to realizing the universal right to social security.

The ILO Regional Office for the Arab States envisions continuing the discussions with tripartite stakeholders on a new development paradigm for Arab countries, with social protection at its heart. This new paradigm should be based on Decent Work principles and international labour standards, basic social security principles and national social dialogue. It should aim at contributing to social justice and inclusive growth through income security and access to essential health care for all workers and their family members in Arab countries.
This report is the second in a series published by the Arab NGO Network for Development (ANND) related to monitoring the realities of economic and social rights in the Arab Region. The first report, published in 2013, addressed the right to education and the right to work. The current report will focus on the state of the right to social protection in the region.

This survey covers the main ideas, data, indicators, and alternatives introduced in the national reports on social protection, prepared by researchers in consultation and interaction with CSOs.

Methodology: The Map Before the Road

In preparing the national reports, researchers utilized a unified methodology, which they participated in its development along with representatives of several local CSOs. Following the adoption of the report’s central question, how to define social protection, a consensus was reached on the main themes to avoid digression from the main subject. A list of questions was drafted for the researchers to facilitate their work, in addition to the preparation of papers, which identified the concepts and solutions to the problems, in addition to monitoring progress in the international regime related to social protection, its mechanisms, and conditions for its implementation on the ground. Two meetings were held in Beirut with the researchers and included global experts for a more in-depth vision and to reach all encompassing approach.

Social Protection Guarantees Political Stability

Before embarking on a review of the product of this collective effort, it should be emphasized that the social question is the main indicator of the capacity of ruling regimes to secure minimum political stability. This is what democratic societies found out, as the social enables economic reform and reduce threats against democracy due to social disturbances and clashes that may arise in the context of an industrial society. The former statement emphasizes the social dimension, not only in the field of protecting the rights of citizens who are often victims of unfair economic policies, but also by highlighting the importance of social protection for political stability and amending the democratic system, to prevent its exposure to fracture and collapse. Thus, as the space for economic growth gets wider, developing a philosophy and tools for social protection becomes imperative, in order to enable regimes to conduct self-maintenance.

While this has been an important question for liberal societies with established and participatory processes for making decisions and formulating policies, the social dimension is even more crucial for Arab societies attempting to escape the cycle of political despotism, which usually translated into social and cultural tyranny.

In this context, modern concepts of social protection stress on the need for the intervention of the so called social state, the state whose primary functions include the mitigation of the negative repercussions of the economic process and liberating the social from the traditional concept of charity work, transforming it into a fundamental right. This is in addition to removing the social from the cycle of voluntary individual choice, into the level of institutions governed by state commitments and protected by local and international law. So what is the outlook for the Arab world?

Ambiguity of the Concept

The national reports noted that the majority of Arab governments do not adopt a comprehen-
sive social protection concept and many do not distinguish between social protection and social security.

For example, the Bahrain national report spoke of "confusion between social protection and social security nets." In Algeria as well, the report noted a “lack of distinction between the activities of social security institutions in their limited sense and social protection activities by the state." Moreover, in Lebanon, social protection is promoted as a service and charity, not a right.” In Mauritania, on the other hand, they are still debating the “concept and extent of social protection and identify[ing] the concerned actors.” Although the term “social justice” is contained in several constitutions, it is lost or weakened when moving to the decision making level.

Hence, the Second Arab Watch Report incorporates an independent research paper, by international expert Dr. Azzam Mahjoub in collaboration with researcher Mohammed Munzer Belghith. It includes a review of the evolution of the concept into a precise definition of social protection and observations on the international debate on widening the perspective and revising the meaning to encompass various rights and aspects adopted in global references.

In the report, Dr. Mahjoub sheds light on internationally adopted indicators to measure social protection, based on the experiences of international institutions, and concluded in a database suitable for a comparative study on the progress made in implementing social protection policies. Comparative progress reports are important as a tool for accountability utilized CSOs to adjust tracks on the national level.

**Constant Search for State Legitimacy**

As the political is linked to the social, all the reports were based on the political starting points painting the features of the prevailing conditions and introduced the debate on social protection within the local general context.

Evidently, the state in the Arab world is still struggling with the question of legitimacy, which sometimes poses a threat to its existence and makes it subject to centers of power, not institutions, in general. It was taken hostage by the of the most influential, powerful, and in the best position to monopolize power and control policy making, whose wealth places them above the law and the values of social justice. This was demonstrated in the First Arab Watch Report on economic and social rights issued by ANND in 2012, which dissected the nature of the state in the Arab world and considered it to be closer to a neo-patrimonial state than to the state of law, citizenship, and institutions (Adib Nehme, “The People Want to Overthrow the Regime”).

This second report focuses on the right to social protection, where citizens and families feel safe. In the same vein, it demonstrates that the bulk of the defect is associated with the nature of the state.

The Arab world is still far from the concept of the social state, based on a participatory vision in making use of national wealth and its surpluses. This state derives a significant part of its philosophy and legitimacy from the international human rights regime, which witnessed qualitative developments in the direction of establishing a comprehensive human rights approach in the past twenty years.

On the other hand, given the interconnection of the political with the social, the neo-patrimonial state is facing several complex problems in the Arab world. It seem to have exhausted its purpose and faces serious structural problems due to the succession of internal crises and by virtue of the rising trend of popular protests against arrogance and greed. This led to a series of structural disorders, resulting in increased repression, on the one hand, and its retreat, weakness, and disintegration on the other; at times, it pretended to withdraw from the battle, albeit tactically, to search for new tools to return to hegemony and protect the interests of the ruling class and its acolytes.

**Three Major Clusters**

According to the national reports, the social situation of the Arab world’s population at this moment could be divided into three major clusters.

1. The first cluster includes countries
that achieved legislative and institutional progress in organizing social services, regulating them and regarding them as a citizens’ right; adopted administrative and financial mechanisms; and organized beneficiary lists, demonstrating commitment to widening their base through semi-audited data for the different social segments, groups, and professions they target.

Tunisia is one example, where social protection began with the establishment of the independent state. Morocco, too, saw significant growth in its social system at an early stage. Algeria, on the other hand, established the National Social Security Fund in 1962. The cluster also includes Iraq, which used to enjoy a balanced and stable social system prior to the US intervention.

2. The second cluster includes countries that witnessed social mobilizations, which grew into broad uprisings considered to be revolutions. These countries are currently passing through difficult times due to the shaking of their political and administrative institutions, resulting in an economic downturn brought by the burdens of transition. The situation in these countries varies from bad to worse according to their degree of vulnerability, ability to secure internal cohesion, and provide minimum services to beneficiaries. The Tunisian situation is better than that of Egypt. But both countries’ situation is still not as bad as Yemen or Libya, in particular.

The political climate had a direct impact on their social policies. Some countries, which had failed to manage their internal situation, have become disaster zones. Some of their citizens are in dire need of urgent relief policies, at the lowest tier of requirements. Their existence has come under threat and their people are not able to meet the requirements for their own security and nourishment, let alone protect the survival, education, health of their children, after being silenced during the era of brutal dictatorships. What is happening in Yemen is a stark reminder for a state falling apart.

3. The third cluster is that of fragile states or those lacking the features of a state.

Palestine could be considered an exception due to the colonial occupation since partition in 1948, which made the Palestinians powerless to break out of the circle of constant search for the minimum requirements for survival. This key factor could explain the absence of a social security fund until now.

Other countries are at risk of becoming failed states due to several intricate factors, including wars and internal conflicts since the beginning of the century, which led to weakening their economic potential, even if it had been high, as is the case with Iraq. Several of these countries are almost unable to provide a significant portion of the security, health, and diet needs of their communities, making them extremely fragile, like Syria, Yemen, Libya, and Sudan.

For example, the report on Iraq mentions “the erosion of the middle class and its collapse after the year 2003; the country began to witness the phenomenon of forced displacement, orphanhood, widowerhood, and corruption.” The report on Yemen, which faces security and political threats and is at risk of disintegration, points out that “half the population is under 15 years old and 48 percent of them live in poverty; the diet of 43 percent is under threat.” The Sudan report, on the other hand, indicates that “progress made in development was hampered by the conflict, which kept draining Sudan’s material and human resources and weakened the country’s ability to implement structural reforms, especially after the secession of the south, the spread of poverty, and the outbreak of the conflict in the Blue Nile, South Kordofan, and Darfur provinces.”
Lebanon also represents a state under constant risk of political and social explosion, being “the victim of conflicts and civil wars, which led to fragile and clientelist social protection.” Lebanon is constantly asked to be ready to “face the crisis and secure those affected by the emergency and humanitarian intervention, particularly for war refugees and displaced persons.”

In these countries, it is not the state alone that faces disintegration and collapse. The existence of whole communities is under threat, following the breakdown of basic links to the state and its geographical, ethnic, and sectarian components.

**Urgent Need for the Role of the State**

Almost all of the aforementioned national reports agreed on the importance of the role of the state, despite the retreat in its social functions. The independence era gave birth to states, which adopted the concept of welfare and bore the responsibility of providing all the needs of their citizens. Some Arab states still carry the biggest brunt of managing the development process. For example, “the state in Bahrain plays a central role in the development process [...] and maintains a key position for the public sector.” The same goes for Algeria, where “the state dominates the social protection sector,” leading the researcher to stress that “the liberal direction of economic policies do not seem to have a great impact on the public social protection system.” With these exceptions, however, the Arab world is heading gradually and with a growing momentum towards retreat in the role the state, after abandoning previous obligation due to a series of political and economic crises.

This abandonment was a result of a number of factors, including the adoption of wrong economic policies that led to several crises, or due to misconduct, corruption, and looting. Hence, it is feared that this incurring shift in the nature of the state would further weaken society and sacrifice the interests of the poorer segments. This prompted the state to call for reclaiming part of its former status. In Iraq, for example, the state was forced to adopt a “poverty alleviation strategy.” Even in Lebanon, with a soft state, “the concept of the welfare state is still in its embryonic stage, leading to virtually non-existent social protection for citizens.” Nonetheless, the Lebanese state attempts to intervene in the social sphere through several ministries, such as education, employment, health, social affairs, and defense. In Yemen, on the other hand, “the role of the state faces confusion and is swayed by political events, especially.”

**Social Protection First: Before the Flood**

The national reports confirmed that protectionist social policies have degenerated in most Arab countries, rich and poor. Looking for ways to save social funds from bankruptcy has become a priority in this stage, due to the magnitude of the threats they face. Most of the countries suffer from deep, structural crises, putting some at risk of partial or total collapse.

The situation varies from country to country; some feature a wide base of beneficiaries of social security, such as Algeria, where 85 percent of the population is covered, half of whom are not salaried. A similar situation exists in Tunisia, where the ratio of coverage stood at 81.34 percent in 2011. In Jordan, social security covers 66 percent of the employed.

On the other hand, only 7.2 percent of workers in the public and private sector in Lebanon are covered by social security and 21 basic services are not available to a large part of the population, as those registered with the National Social Security Fund (NSSF) are between 40 and 50 percent. These services have been adversely affected by “the deepening phenomena of clientelist, sectarian, and partisan practices” and by the fact that “social protection systems were not built on the principle of solidarity but to divide the citizens.” The same situation occurs in Mauritania, where “protection remains elitist and influenced by tribal hierarchy, as well as the exclusion of the disabled and former slaves.”

Even countries going through the so-called Arab Spring find themselves currently unable to steer in the right direction and fulfill the social and economic rights of their citizens, including safeguarding social funds from the whirlwind.
Despite the adherence of new political forces in some of those countries, whether in power or in the opposition, to the slogans of social justice, in Tunisia, “the fiscal deficit is considered one of the main problems facing social security. The three security funds are going through a growing deficit. For example, the Social Security Fund suffers from a deficit in the range of 70 million Dinars (US$36), while the health insurance fund faces a deficit estimated at 50 million Dinars ($26). This confirms a situation of “lack of resources and the absence of a clear strategy for the state in this regard.”

Although Libya was not included in the report due to the difficult situation in the country, it is evident that the majority of state functions have collapsed. In Egypt, “the state’s social protection policies are unable to achieve social justice and protection from poverty. On the contrary, the adopted systems do not enable the poor to address threats arising from economic and social policies adopted by the state, pushing them closer to bankruptcy. This had a significant impact on the level of health services, in particular, leading to an increasingly ominous decline, especially for low incomes retirees, given the ratio of pensions they receive compared to rising prices, inflation rates, and decline in the purchasing power of citizens in most Arab countries.” The crisis of social protection, in general, and social security funds, in particular, are in essence a financial crisis, which promises to exacerbate and become more complicated in the absence of radical and imminent solutions.

**Wide Gap Between Local and International Legislation**

Several significant developments occurred at the international level related to laws supporting citizens’ rights to social protection. However, this type of legislation in the Arab world does not live up to the level of the international system, despite some semblance of improvement, which remains the reference against which to measure any progress. Moreover, these legislations have not been updated to be in line with the qualitative additions to the concept of protection, which expanded the scope of rights to be enjoyed by all humans, ensuring their dignity and that of their families.

For example, Bahrain signed the International Covenant on Economic and Social Rights (IC-ESCR). In Iraq, such rights were included in the text of the Constitution, more than ten laws supporting social protection. Progress was made in Jordan in terms of the ratification of a number of international conventions, as well as improvement in domestic legislations. However, the Jordanian Constitution does not recognize the right to health and housing. Lebanon, on the other hand, has ratified more than fifty ILO documents.

Social protection is of paramount importance in the Constitution and laws in Mauritania. However, the practical side still suffers an apparent deficiency. Tunisia is yet to ratify ILO’s Convention 102 of 1952 on the minimum standards for social security, despite usual compliance with international standards, while Morocco, has initiated the ratification process. The Yemeni constitution and laws, on the other hand, stress that “the state shall ensure social protection for each citizen.” In practice, however, the budget allocated for this issue does not exceed 0.6 percent of the GDP.

This clearly demonstrates the existence of a sometimes-deep gap between national legislations and the international system of economic and social rights. The evolution of laws does not necessarily mean commitment to their implementation and adaptation into policies on the ground.

**Structural Fragmentation Prevails**

Administrative and institutional structures related to social security in general are scattered, fragmented, and suffer from discrepancy in privileges and services among various beneficiary segments, sometimes on a very wide scale. Researchers and CSOs had similar recommendations on this question in particular, calling for reforms of a structural nature. This necessitates the unification of social security funds and related legislation, along with the development of administrative aspects to eliminate bureaucracy, which constrains rights and exhausts beneficiaries. Thus, the service should be brought closer to the beneficiaries, improved and developed in line with needs and based on the requirements.
of human rights approached, which do not distinguish between segments of the same society.

**Parallel Economy Does Not Recognize Social Rights**

Most of the Arab countries examined in this report share a growing parallel economy, at the expense of the formal and structured economy. This phenomenon poses risks on more than one level, especially as it is organically linked to the wider phenomenon of smuggling, which in turn directs painful blows to national industries and poses a serious dilemma for these states’ tax systems.

It was also noted that the parallel economy, which expands day after day, currently employs a wide range of workers and employees; more than a million workers employed in the informal sector in Iraq, for example. In Jordan, however, the ratio reaches 44 percent of workers, most of whom do not enjoy any form of protection. Even in Tunisia, where the rate of social coverage is around 80 percent, “real coverage does not exceed fifty percent, due to people with limited income and also because of the informal economy, which burgeoned after the revolution. In Yemen, the so-called fragile sector involves 79 percent of the total workforce, with an unemployment rate estimated at 9.52 percent.

The inflated size of the parallel economy increased the vulnerability of millions of Arab citizens. They became deprived of all types of social services, due to their presence outside the scope of the enforced systems in this regard and the absence of funds offering them and their families a minimum of essential services. In the event of illness, disability, or work related accidents, the burden falls on their communities.

**The Private Sector and Social Responsibility**

Several reports concurred about the growing importance of the private sector in Arab societies. This sector, which currently manages the bulk of economic affairs, provides the largest share of jobs and is envisioned by all Arab states as primary engine for local economies and development, leading them towards progress and prosperity. However, major sections of the private sector and many private companies are accused of evading major social responsibilities. As a result, a broad section of private sector employees remain outside the scope of social protection or vulnerable to fragility and instability.

The private sector’s relationship with social accountability varies from one country to another. Algeria’s report notes that difficulties in regulating the private sector gave rise to evasion of securing wage earners. The report considered this to be blow to the principle of solidarity, because of the sector’s weak and volatile contributions to the social security process. The situation is different in Lebanon, where the private sector covers the highest proportion of social spending, while the state’s contribution does not exceed 6 percent, and in Palestine, where the “social responsibility of the private sector could be noted.” The report on Egypt, however, mentioned the phenomenon of “pressure from private business owners on workers through minimal security, along with tax evasion.” However, it notes the participation of many businessmen in the implementation of development programs and services under the “Corporate Social Responsibility” campaign.

Accordingly, there is an urgent need to mold and adopt an inclusive social policy, which encourages the private sector to play its role in the creation of flexible social insurance systems, committed to the principles of human rights and social justice. While it is true that the private sector faces serious predicaments, they should be addressed in the context of a comprehensive vision that takes into account the rights of workers and employees and does not sacrifice environmental sustainability.

**Safety Nets Are Not Substitutes for the State**

Social safety nets are a fundamental pillar in many Arab societies under review. Bahrain is one example, where social policy is almost based on these networks, which are, nonetheless, regulated by the Ministry of Social Affairs. Those responsible for the process are thus appointed and not elected. Although these networks contribute to the alleviation of social difficulties experienced by large segments of society in Bahrain, they are suspected of consecrating
communal and sectarian division.

Likewise in Mauritania, where social safety nets play a prominent role and demands to institutionalize the zakat call for an increase in what is called the maniha, “to increase the official and community funding for social security.” In Yemen, there is great dependence on safety nets to “mitigate the adverse effects resulting from the removal of subsidies on basic goods, basic particularly wheat and flour.” In Sudan, Diwan al-Zakat was established as the main provider of assistance in multiple ways, such as cash and compensation for health security expenses, as well as the establishment of health and educational institutions.

There is a need to carry out field studies to determine the size and role of social safety nets in many Arab societies. It is also necessary to revitalize their role, develop their tools, and review their philosophy, objectives, and mechanisms, to transition from charity work based on handouts and charity to the level of active developmental function. There are success stories beginning to bear fruit. Still absent, however, is a rights-based approach to intensify the human rights aspect, based on the values of equality and social justice in the broad, systematic, and institutional concept. Safety nets are tributaries to achieve solidarity, but they do not replace the state, nor should they be a parallel sector working outside the development system.

Basic Subsidies and Risky Policies

Following economic liberalization, some Arab countries attempted to achieve social balance by resorting to direct intervention to support several goods needed by citizens, especially those with poor and middle-incomes. The need for such intervention had increased with the initiation of market economics or economic liberalization. Algeria expanded its social protection budget in order to mitigate the effects of economic reforms on vulnerable classes. In Iraq, 10 percent of the state budget was allocated to support the social protection program, especially regarding food and fuel prices, in addition to introducing the ration card system. In Jordan, liberalization of commodity prices led to a rise in inflation during 2013.

As for Mauritania, the government was forced to intervene in order to stabilize the prices of basic goods, in an attempt to protect stability. In Tunisia, successive governments had to increase the amount of assistance given to poor families to cope with growing poverty. The removal of subsidies in Yemen, however, occurred gradually and reached 100 percent. In any cases, most governments are between a rock and a hard place, being unable to sustain the subsidies, on one hand, and due to fears of an escalating social protest movement.

In-depth Review of IFIs

International Financial Institutions (IFIs), such as the World Bank, the IMF, and USAID are organizations with a direct impact on the internal situation of Arab societies, with a significant contribution to support governments and, in many cases, providing direct support to organizations and citizens. In Iraq, the government collaborated closely with the World Bank to support its poverty alleviation strategy between 2010 and 2014, particularly in the poorest governorates. These international institutions do not take the initiative to intervene in guiding economic policies. However, when they are resorted to during periods of crisis, they are able to modify policies according to liberal or neoliberal orientations and, in many cases, economic viability comes at the expense of social rights.

In Bahrain, the report explained that World Bank advise “was at the expense of the social dimension and aimed to curb the financial cost of subsidies.” Jordan, as well, resorted to economic austerity policies under the terms of the World Bank “within the Readiness Preparation Agreement, starting from year 2012, and have had a negative impact on social protection programs, especially on education, health, and employment.” In Mauritania, too, the gradual removal of subsidies on rice, wheat, sugar, and tea led several negative effects cited in the report. Another outcome was the decline of national industries, brought about by lifting subsidies according to World Bank advice. In Sudan, lifting fuel subsidies led to the outbreak of social mobilizations resulting in casualties during 2012; this was due to the implementation of World Bank recommen-
In Egypt, on the other hand, international institutions, including the World Bank, are beginning to intervene in the creation of health policies. However, this intervention is opposed by civil society organizations, which reject the bank’s condition-al loans.

The main problem in the policies of the World Bank and similar institutions is their propensity to sacrifice a part of the social aspect to secure the financial and economic stability of the state. Their advice and recommendations thus carries a high social cost, due to their austerity prescriptions on almost every occasion, through spending cuts and the elimination or reduction of particular services. Such policies lead to depriving tens or even hundreds of thousands of beneficiary citizens, with groups like women, children, people with special needs, the poor, and foreign workers being most likely to pay the high costs of implementing such recommendations.

The World Bank began adjusting its policies and paying attention to the importance of the social dimension in achieving development and protecting political stability, in light of the repercussions of the Arab revolutions. For example, the World Bank recognized the importance of the social dimension in the case of Tunisia, amending its recommendations to the extent of calling on Tunisians to “reconsider the adopted development model.” To a certain extent, it became more inclined to work on the establishment of social protection instead of funding social projects and programs. This is considered an important step, but it requires more courage and the reassessment of the bank’s vision of the development model, its indicators, and how they are measured.

In light of these common conclusions of the national reports conducted during ten months, several local and regional needs are apparent, including:

**Need for an Alternative Development Model**

The reports described a dialectical relationship between the disruption of social protection systems in the Arab world and the crisis in the prevailing mode or model of development adopted since the early 1970s. This model focuses on measuring income ratios to assess the size of achieved economic growth and suffers from serious imbalances, making it a key factor in widening gap between people of the same society. It also leads to more centralization, increasing the distance between the coasts and the interior and generating exponential poverty. On the other hand, it weakens the values of work, solidarity, and collaboration between citizens, with corruption, quick profit, and false well being becoming the dominant values in weak societies and fragile economies. The crisis in the system of solidarity in the Arab world requires us to think deeply and seriously about dismantling the development model and search for alternatives or amendments, in accordance with the new development vision.

**The State Cannot Escape its Responsibility**

The reports concur on the fundamental idea that the threats facing social security systems in the Arab world entail a return to stressing the urgency and importance of the role of the developmental state, which retreated due to attempts at delinking the state and development. Although it lost the features of the small trader who interferes in all the angles of the sale, it remains necessary first, for the development of wealth, second, for its protection from looting, third, for its distribution among its producers, and fourth, to take care of the victims of absence of justice, those segments excluded from the production and distribution system and cast outside the formal and cooperative society.

**No Separation between Development and Justice**

Separating development and social justice is dangerous, as it will gradually break up the internal unity of the communities. Consciously or unconsciously, it tends to set up these communities to explode, as what happened with the series of revolutions, which toppled several of Arab leaders and, in the same context, led to weakening the foundations of the state in more than one country. Development, able to achieve stability and ensure national unity and civil peace, is that which works to ensure that everyone enjoys the
wealth they all cultivated, in order to strengthen
ties among all the parties to the production pro-
cess.

The report on Algeria indicated that the clien-
telist political system “does not allow the emer-
gence of independent political and social power
centers able to compete with it,” which leads to
transforming social protection into a type of pub-
lic charity, aiming strategically to deepen the de-
pendency of society on the ruling powers. In the
Lebanese context, “growth indicators showed
some improvement, but social indicators doc-
umented a decline.” The report also noted that
“the concept of public interest was lost in the new
reconstruction ideology, in line with the neoliberal
current.” Hence, “economic reform should be
linked to a comprehensive social policy to com-
plement sustainable economic choices.”

The report on Tunisia pointed directly to the key
link between crises in social policy and the de-
velopment model. The report indicated that “the
liberal economic model considers social security
as a barrier, neoliberal experts believe that so-
cial security is the cause of the economic crisis,
since contributions produce an increase in the
burden of wages.”

The national reports stressed that a review of
the tax regimes in the Arab world could effective-
ly contribute to the mitigation of declining levels
of social protection, as social protection and tax
system and organically linked. In Jordan, declin-
ing direct tax revenues and exaggerated indirect
taxation led to the spread of tax evasion and the
adoption of non-social economic policies.

These are just two examples showing a tenden-
cy in many Arab countries to focus on the ques-
tion fiscal reform as a primary measure to save
social funds from bankruptcy. In Mauritania, dis-
cussion is under way on the possibility of impos-
ing a tax dedicated to supporting social protec-
tion, despite the fact that tax awareness is still
very limited, as stated in the report. The exam-
ple of Palestine confirms that legal tax evasion is
responsible for almost half of the yearly budget
deficit. In Egypt, there is evidence that the exist-
ing tax system “lacks fairness and transparen-
cy.” In Bahrain, the absence of income taxes on
individuals and corporations turned the country
into a tax haven, however this created aware-
ness of the possible impact this may have on
the state’s involvement in economic and social
rights. In Algeria, on the other hand, social secu-
ritry is partially financed through taxes. The same
goes for Tunisia, where basic food products are
subsidized from taxes on petroleum products
and alcoholic beverages.

ANND examined the question of tax justice thor-
ough case studies of six countries and recent-
ly completed a comparative study between the
tax systems in those countries. The sample is
currently being increased, based on the belief
that the prevailing tax system in the Arab world
amplifies the differences, instead of narrowing
them; it weakens states, rather than giving them
strength; and reduces solidarity opportunities,
rather than cultivating embodiment of equality
through citizenship.

Funding Funding Funding

The national reports demonstrated the impasse
facing most social security funds, which are now
forced to resort to partial solutions to cover flaws
in the financial situation. This included raising
the retirement age from 60 years to 62, increas-
ing contribution rates, or reducing the size and
quality of services. However, the impact of such
measures is limited, despite their ability to re-
lieve the financial bottleneck faced by the funds.
They are also temporary and aim to delay the

Women as Primary Victims

Women are considered part of the segments
most vulnerable to imbalances in social protec-
tion systems. In Iraq, 86.7 percent of women are
outside the work cycle; they make up only 25
percent of social security subscribers in Jordan
and are most vulnerable to be without coverage.
The report on Lebanon indicated that house-
holds run by women are part of the most vulner-
able group and include 120 thousand persons,
in addition to 75 thousand persons with special
needs. In Mauritania, poverty is still the key challenge to women’s participation in the economic and social cycle and in Sudan, there are three times more poor women than there are poor men. In Morocco, only 30 percent of women benefit from compulsory health insurance, compared to 70 of men.

These samples indicate the need to conduct an urgent review of social policies to put an end to this imbalance between the two genders.

**Alternatives**

The alternatives proposed in the national reports vary from one country to another. However, they all agreed on the following set of suggestions, which stress the need to address social protection from a rights-based angle, considering it a basic human right and not a burden on governments. This should entail its enhancement, rather than reducing its size and quality or even thinking about gradually eliminating it.

- There is no excuse for any type of discrimination between citizens in social protection, whether on the basis of gender, religion, confession, ethnicity, region, or other.
- Social security funds should adopt the principles of integrity and good governance to eliminate bureaucracy and poor investment of resources.
- Political, ideological, and sectarian clientelist in this strategic area should be eliminated.
- There is a need to find effective measures to save social security funds from bankruptcy, rather than destroying the main social anchor for poor segments and the middle class.
- Society’s role should be revitalized and not weakened; its efforts must not be drained and there should be no attempt at subjugation or limiting its freedoms. This is through respecting its independence, non-interference in its affairs, and engaging it in a constructive partnership. In this regard, unions should be key actors for dialogue on all aspects of social protection, instead of being marginalized, controlled, or dominated.
- The principle of social dialogue must be adopted as an effective tool for settling political and other differences, building consensus among the major powers in society, and protecting civil peace.
- The performance of job markets on the local level should be improved, due to their direct impact on developing the income of funds and their revival.
- All international charters must be quickly ratified, especially those issued by the ILO.
- Social security funds financing systems must be reformed to protect them from bankruptcy and collapse.